



PCR Dashboard

User Manual Version 1.0.0

Issue Date: 05/04/2011

INDEX

Introduction	- 3 -
Getting Started	- 3 -
Key Performance Indicators (KPIs)	- 3 -
Main Board	- 4 -
Compare between 2 years:	- 4 -
Compare between Areas:	- 4 -
Compare between Stations:	- 5 -
User Settings	- 5 -
KPI Settings	- 5 -
Graph Type	- 6 -
Graph Colors	- 6 -
Clipboard	- 6 -

Introduction

This document looks at how to use the Dashboard Window. Some screens demonstration is used to facilitate the explanations of processes.

This will help those who are new to the product, or those looking to expand the range of knowledge on how to maximize the use of the system to their benefit.

For further information, please visit Our ProactiveSoft web site or call our support team.

Getting Started

Before customers can use the Dashboard, they need to login to the PCR system, customers can perform the following functions:

- Compare KPI by years or areas or stations month by month.
- Customize four main windows with selected KPI.
- Customize the graph type & colors.
- Copy one Graph to another application like Excel.

Key Performance Indicators (KPIs)

Key Performance Indicators, also known as KPI or Key Success Indicators (KSI), help an organization define and measure progress toward organizational goals.

Once an organization has analyzed its mission, identified all its stakeholders, and defined its goals, it needs a way to measure progress toward those goals. Key Performance Indicators are those measurements.

Our Car Rental system provides Top Management with an advanced dashboard that illustrates the following KPIs in multi-dimensional graph presentation:

- ✚ No of Accidents
- ✚ No of Allocated Cars
- ✚ No of Cars
- ✚ No of Rented Cars
- ✚ Number Of Closed RA
- ✚ Number Of New Cars
- ✚ Number Of New Customers
- ✚ Number Of Opened RA
- ✚ Number Of Sold Cars
- ✚ Total Collection
- ✚ Total Discount
- ✚ Total Rented Value
- ✚ Utilization Rate

Main Board

Main Board consists of four customized windows.



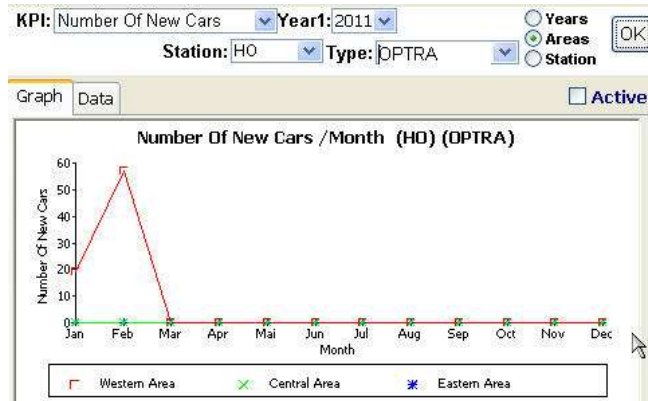
Compare between 2 years:

You can select Year1 and Year2 then click OK to compare between them.
 You can also filter the result by one area or one station or one car type only.



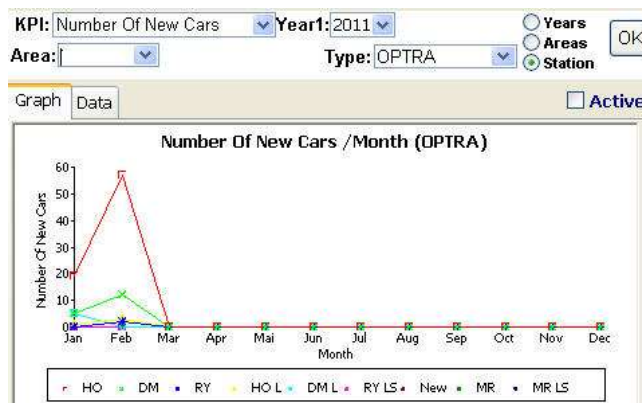
Compare between Areas:

Select Areas to compare between all areas.
 You can also filter the result by one station or one car type only.



Compare between Stations:

Select Areas to compare between all stations.
 You can also filter the result by one area or one car type only.



User Settings

User can customize the default four windows KPI & criteria.



KPI Settings

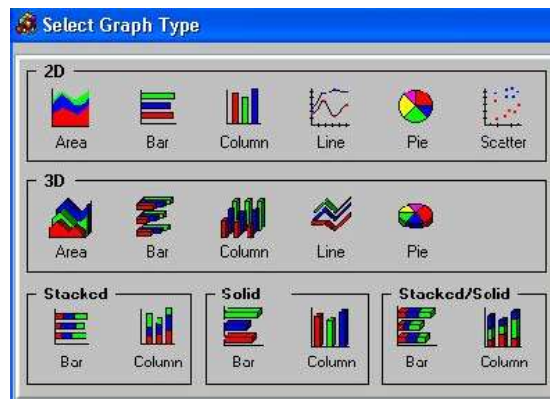
User can change the displayed KPI name & make it visible or not.



Graph Type

User can change the Graph Type from this window.

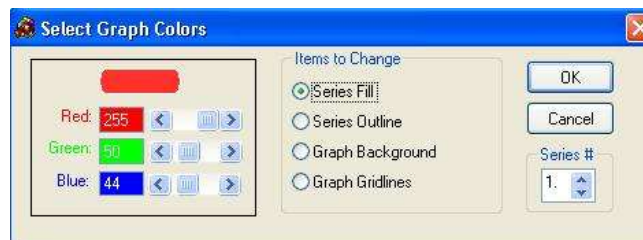
Note: You have to make the graph active first then click graph type button.



Graph Colors

User can change the Graph Colors from this window.

Note: You have to make the graph active first then click graph colors button.



Clipboard

User can use Clipboard to copy one graph to another application like Excel.

Note: You have to make the graph active first then click copy button.

